



## Dee Why SLSC Membership Refunds Policy for the 2022/2023 Season

Dear Members,

As a club we are doing all we can to ensure a full 2022/2023 season. However, due to continuing Covid and the possibility of health orders leading to an impacted season, the Committee has put forward the following policy in relation to refunds as we understand the current financial pressure on all.

**Gym Fees:** Gym memberships paid for the 2022/2023 season may be refunded on a pro rata basis if the Gym is unusable for a period of 3 months or more, refunding the percentage of unusable time when the Gym was shut.

**Course Refunds:** Any course that has been paid for (Bronze or SRC) excluding course materials such as books and masks will be refunded in full if the course is unable to go ahead due to Covid or held until the course is able to resume.

**Clothing Refunds:** As per hygiene policies there will be no refunds on any swimwear or clothing purchased that has been opened, including hats and caps.

**Membership Refunds:** Membership fees will be refunded depending on your category as per the table below. This considers the following non-refundable expenses that are incurred by the Club:

- a) Fees paid to SLSCA on behalf of each member to cover capitation and insurance.
- b) Ongoing costs to the Club relating to the upkeep of our facilities.

Membership Category	Membership Fee	Refund Available*
Active	\$55	\$0
Active Reserve	\$55	\$0
Long Service	\$65	\$0
Associate	\$100	\$0
Active Associate	\$65	\$0
Pensioner	\$65	\$0
Under 6 - Under 7	\$75	\$20
Under 8 – Under 13	\$90	\$35
Under 14 (SRC)	\$55	\$0
Nipper Parent	\$60	\$0
Family Membership	\$250	Calculated based on memberships included

\* **Note:** Refunds are only applicable if we are unable to start prior to 20 December or we are directed to cease activities and 10 or more Junior Activity sessions are impacted. There will be no refund if membership has been paid using the active kids voucher.

For further information about membership categories and fees, please refer to the Dee Why SLSC website: <https://dyslsc.org.au/membership/membership-fees/>

Regards,

Dee Why SLSC Management Committee